

City of Bexley Complaint Liaison

Background

The City created the Complaint Liaison program in an effort to ensure that complaints are received and properly investigated. Complaint Liaisons are individuals who help complainants navigate the process, and provide them advice and guidance along the way.

Availability of Complaint Liaisons

The Complaint Liaison will be made available to complainants throughout the process, and will assist with answering any questions regarding the appeals process and any findings of the appeal process. Liaisons may be contacted by a complainant prior to filing a complaint, or at any time during the complaint process.

Advocacy

Liaisons are encouraged to provide guidance, information, and empathy throughout the process, but do not legally represent the complainant.

Confidentiality

Complaint Liaisons will take all reasonable measures to maintain confidentiality when requested. Nonetheless, due to public records laws, most records created will be subject to public records requests. By policy, the City prohibits city employees from seeking the records of a Complaint Liaison.

Proxy or Anonymous Complaints

Complaint liaisons may file complaints as a proxy for the complainant, and may strive to maintain anonymity for the complainant. In the event that a complainant requests anonymity, Liaisons will require a commitment from the complainant to provide full disclosure of details pertaining to the complaint and to be available for any required follow up information.

The identity of a complainant is a public record and may be disclosed upon the receipt of a valid public records request. By policy, the City prohibits city employees from seeking the identity of an anonymous complainant in the course of their duties.

Contact a Complaint Liaison



Sam Marcellino, Esq.

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Phone - (614) 721-1900

Sam Marcellino has been a practicing attorney since 2014, serving as an associate at two different law firms here in Columbus. Prior to graduating with his Juris Doctorate, Sam was awarded several accolades and scholarship to honor his commitment to equal opportunity, public service, and student involvement. Currently, Sam is involved with the Ohio State Bar Association, Columbus Bar Association, Ohio Association for Justice, among other roles within community organizations.



Mary Younger, Esq.

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Mary Younger has provided direct legal representation to indigent persons charged with criminal offenses in Franklin County for 36 years. Her work has included negotiating appropriate charges with police, prosecution, and continuing representation until the conclusion of the case. Her background as a public defender provides her with a strong sense of empathy and familiarity with issues facing citizens from all walks of life.